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Activity Report
2021-2022

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LIVING TSF means Visualizing a path

Little Dayana has come a long way since she was diagnosed with ataxic cerebral palsy. She has made so much progress that one day, she will be able to play outside with other children. Dayana is receiving care from the physiotherapy clinic that TSF opened in Bolivia. This little girl can now hold objects in her hands, open doors, stand straight and walk on her own.



LIVING TSF means Imagining the future

The future is bright for Naweji Bamubila and her husband's twins, who were born after their four siblings. Today, they are safe and sound thanks to the quality of TSF's care in the Republic of Congo (RC). Initially, doctors were worried about the babies' low birth weights and feared that one of the twins could become gravely ill. TSF provided nutritional support and medication, and took care of the newborns' biomedical analyses and hospitalization costs.



LIVING TSF means Venturing forth

Josué has been forging ahead ever since he was among the very first to be cared for by the Maison de l'Avenir Jacqueline-Lessard (MAJL), a child development centre in Haiti. Josué has now joined TSF's mentorship, excellence and leadership program in Vialet, where he is continuing his education and developing the tools to become a responsible citizen who will impact his community.



LIVING TSF means Regaining hope

Augustin's hopes for a better future are to be able to provide for his two little brothers following their parents' disappearance during armed conflicts in the Democratic Republic of Congo (DRC). This young adult, who became the head of a household with only a sixth-grade education, was able to give his life new meaning thanks to TSF's Professional Learning and Leadership Centre (PLLC) in Bunia; Augustin now earns a living as a renewable energy electrician.



LIVING TSF means Engaging in life

Diaba Fané, 40, has made a good life for herself with courage and determination, and with support from Sahel 21, TSF's subsidiary in Mali (Sahel 21-TSF). Today, after having received training and assistance and putting in a lot of hard work, this mother of seven is a recognized expert in organic papaya farming who gives lectures and continues to grow her business.



A word from the President and the CEO



In 2021–2022, the COVID-19 pandemic remained a major concern, and virtual work continued. However, having gained experience during the previous year and implemented initiatives to protect our teams and beneficiaries in the field, we were able to focus on advancing our regular programs and launching new projects.

TSF initiated an exciting collaboration with Quebec’s Ministère des Relations internationales et de la Francophonie (MRIF), which will allow us to improve our specialized healthcare programs (dentistry, optometry, physiotherapy, and maternal and infant health) in Bolivia, the Republic of Congo (RC) and Senegal. While the Volunteer Cooperation Program had to

be put on hold in 2021–2022, we are in the process of relaunching it to help our partners improve their services and better manage their operations.

This aligns perfectly with our goal of having strong field offices, which is currently the case in the RC, Haiti, Mali and the DRC. We are also upgrading three others, in Tanzania, Senegal and Bolivia.

A strong field presence is a clear objective in our 2022–2027 strategic plan, which we unveiled in the spring of 2022. The plan is built on five core values (solidarity, respect, innovation, accountability and commitment), three action pillars (sustainable development, humanitarian aid and

volunteer cooperation), and a stronger brand. We have completely revamped our website to raise our profile and reflect our strategic plan.

Note that emergency relief, a skill we have honed over many years, is encompassed in the humanitarian aid pillar. A clear example of our experience in this area was our response to the earthquake that struck Haiti in the summer of 2021. Once again, we were among the first organizations to offer material and medical support to those affected, as we did after Hurricane Matthew. This emergency assistance was a major accomplishment for us in 2021–2022, all the more so given the intense sociopolitical context. Having a strong

field office, managed by competent and invested local employees, was crucial.

This same dynamic is what makes it possible for our DRC office to act as a principal partner of the UN Refugee Agency (UNHCR), and be responsible for the health of refugees and displaced persons, operations logistics and shelter construction. TSF’s work with the United Nations also extends to other organizations; for example, we have an agreement with the World Health Organization (WHO) to raise awareness about the services we offer.

It is also in this spirit that we have undertaken to develop our offices in Bolivia and Senegal, where the Marcelle and Jean Coutu Foundation pledged its support to children’s education in 2021–2022. These efforts in Senegal were largely supported by a fruitful South–South collaboration involving the Sahel 21-TSF team in Mali, who shared their expertise.

However, in some countries, several security issues hinder our work. The situation in Haiti and Mali is particularly difficult, but the DRC, Bolivia and Ecuador are also facing their share of social and safety crises, which require a great deal of vigilance by our teams in the field. Furthermore, we must not forget the climate crisis, which is threatening water supply and harvests, particularly in Mali, where we distributed goods to fight food insecurity. The Board of Trustees paid special attention to risk management this year. We are currently preparing security handbooks for all our countries of intervention, and a regularly updated risk map is under development.

We also overhauled our Code of Ethics in

2021–2022, adding a Code of Conduct that all employees at the head office and in the field were required to sign. This Code of Ethics is built around our five fundamental values, allowing us to define ourselves as an organization and enrich everyone who works with us. In addition to identifying our duties and responsibilities, we encourage behaviour that fosters authenticity and integrity.

We have no way of knowing what the future holds. Will we face another resurgence of COVID-19? Will the war in Ukraine further disrupt supply chains? Will climate change have a more devastating impact on harvests? Whatever happens, we have the people, the tools and the passion to work in solidarity with those who are most vulnerable in developing countries.


Linda Bambonye
President


Jean L. Fortin
CEO

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Bolivia

At the Pucarani hospital and the Laja integrated health centre on the Altiplano, the new physiotherapy service introduced last year, which led to the creation of two specialized clinics, directly reached 1,034 people, more than half of whom were women.

During the past year, a needs analysis was conducted to develop a capa-

city-building plan for local professionals, supported by volunteer cooperant placement. Then, TSF launched an awareness campaign to let other professionals at these and neighbouring health centres know that physiotherapy was now available, and to encourage Bolivians to use these services. This is especially important given that 27% of the Altiplano's popula-

tion is affected by neurological disorders, and 7 out of 10 children suffer from pediatric diseases.

TSF launched a new program with the MRIF, which allowed us to send equipment aimed at improving services at our visual health, dentistry and nutrition clinics.



“ I discovered that we now have access to a nutrition clinic when my doctor sent me there. I will follow their advice and be sure to eat better, so that my son will be born healthy.”

Juana Mamani, mother-to-be

Ecuador

The Unidad Educativa Especializada Fiscomisional Nuestra Señora del Carmen (UEEFNSC), our special education partner in Ecuador, continued to focus on new information technology for distance learning, then resumed its in-class activities at the end of the year.

A former volunteer contributed to the production of a Spanish video clip to help caregivers who assist people with physical disabilities with at-home stretching and exercises.

A project was also launched to tackle early school leaving, which was particularly widespread during the pandemic. An initiative to combat child labour was implemented as well.



“ At the Unidad, you feel perfectly content. You don't see any differences; you feel like everyone is equal. People's abilities or limitations are not what's most important. Moving forward and being happy are what counts.” ”

Marisol Villamar, mother of four children with disabilities.

Haiti



“ The business and finance training had a positive impact on the community and my family. I became more responsible towards them. Independent, free and respected businesswomen make progress in all aspects of their lives.”

Phabie Charles, merchant

In Haiti, most of our work centred on the August 2021 earthquake that struck the Sud, Grand'Anse and Nippes departments, where we have a strong presence. Our field team rushed to the aid of those affected. Tents were erected to shelter disaster victims, drinking water and food baskets were distributed, and solar power stations were installed. We also shipped generators, medical equipment and medication to supply the five medical clinics we set up.

In Vialet, our base of operations in Haiti, we continued our agroecology work, and

organized our first food and craft fair to promote local organic farming, which counteracts food insecurity.

Construction on the Chaïnault school was almost completed despite the often-persistent rain in the region.

We also continued to support youths through the Oeuvre Saint-François d'Assise in Île-à-Vache and the MAJL and Laferté Roy school in Croix-des-Bouquets, where the construction of a new school building made it possible to add classrooms, a library and an infirmary.

We completed our financial literacy project, which was funded by the Organisation Internationale de la Francophonie (OIF) and carried out with our partner Lev'elles. In all, 142 women, most of whom are small business owners, developed their business and inventory management and customer service skills. This resulted in the improvement or creation of 113 income-generating activities and the establishment of five mutual solidarity groups. Meanwhile, more than 500 women and men attended awareness sessions on gender equality.

Mali

Work continued at full steam in around 20 villages supported by Sahel 21-TSF, including activities in the ongoing fight against COVID-19. All program components, i.e. local development, literacy, rural entrepreneurship, access to credit, and sexual, reproductive and nutritional health-care, were made available to beneficiary populations.

The fight against food insecurity has also become increasingly critical in Mali, where growing instability, drought and COVID-19 have a compounded impact on more and more people. Grains and other foods were distributed through the women's committees of nutritionists, who offer cooking demonstrations focusing on the needs of children aged 0-5, pregnant and nur-

sing women, people with disabilities and seniors.

In the north of the country, we are in the midst of providing emergency food assistance in collaboration with the World Food Programme (WFP).

“ Every time I encounter difficulties, the Sahel 21 team sends people who give me advice and help me overcome obstacles. I now want to expand my knowledge and train other women in rural areas, so they can earn income and become self-sufficient.” ”

Diaba Fané, organic papaya producer



Democratic Republic of the Congo

In the DRC, Education Cannot Wait, a project aimed at providing educational support to young refugees, was completed during the year.

We produced and distributed 148,020 exercise books to 12,245 children and 90 teachers. We also delivered radio receivers to officials at schools designated as listening posts in order to facilitate distance learning. Approximately 100 listening posts for radio lessons and five Distance Learning Centres (DLCs) with good internet connections were activated.

We provided close to 2,000 tablets and 20,000 school kits as well. A total of 6,500 households received US\$36 in cash support, and 410 children with disabilities benefitted from specialized care, including kinesitherapy, ENT care and audiology.

In Bunia, the Professional Learning and Leadership Centre (PLLC) resumed its activities after being forced to shut down because of COVID-19. The PLLC provides capacity building for displaced persons with different ethnic backgrounds and survivors of conflict-related sexual vio-

lence. Fifteen people, including eight women, participated in the computer workshop; 12 people, including one woman, participated in the renewable energy workshop; and 18 people, including 11 women, participated in the sewing workshop. Awareness workshops on social cohesion and gender equality, among other topics, were also offered to students and young people from the area. Two new sources of drinking water were made available in Aba and Sambia as well, where supply is an issue.



“ I had no foothold to defend myself. But the training I received gave my life meaning. I’m an electrician now. I’ve grown and made new friends. I know I will be able to earn money, so my brothers can go to school.” ”

Augustin Drajiro Dhezunga, internally displaced person

Republic of the Congo

“ When I was pregnant with my twins, I was welcomed with dignity and guided toward prenatal care. Then, when one of my children got sick after birth, TSF took care of everything. Without TSF, my son would be dead. The healthcare personnel’s kindness and the financial assistance we received will be etched in my heart forever.” ”

Béatrice Bamubila Naweji, mother of six



In the RC, we continued our work with the UNHCR and provided healthcare to more than 60,000 refugees and their host communities. We also oversee humanitarian aid logistics in this country, which involves managing and maintaining the fleet of vehicles and the garage, managing fuel and other lubricants, transporting goods and people, and building temporary shelters and other social and community infrastructure projects.

Our health interventions are extremely varied and go beyond care; TSF also leads awareness initiatives on the prevention of HIV/AIDS, sexual and gender-based violence, and malnutrition. In 2021–2022, we supported the fight against malaria by distributing mosquito nets, vaccinating children and pregnant women, and identifying and caring for people suffering from malnutrition, especially mothers and children aged under 5.

During the year, we entered into a partnership with World Health Organization (WHO) Congo and launched an awareness campaign to increase health service use in the three departments where we are active, Likouala, Plateaux and Brazzaville. Lastly, a new health station was established in MounOUNGU.

Senegal



We provided medical equipment to 30 maternity wards and 10 or so Association Nationale des Postes de Santé Catholiques du Senegal (ANPSCS) health stations. These facilities serve 730,000 people. To optimize equipment use, a pediatrician and an emergency nurse provided training.

Construction and renovation work was completed at the primary and secondary schools in Loumbal Baladjji, providing more than 802 girls and boys and 24 employees with a stimulating and safe environment that is conducive to learning. This was the first phase of a program to encourage academic perseverance and to reduce the effects of dropping out of school. We also distributed school supplies, including chalkboards, pens, notebooks, novels, geometry kits, calculators, and supplies for teachers.

“ Thanks to the nebulizers we received, which make it possible to spray liquid medication in aerosol form, our patients with respiratory problems feel relief much faster. This equipment has significantly improved the quality of our care.”

Sister Marie Hélène Coly, person in charge of the Ndiagianiao health station

Tanzania

“ With the new equipment, the staff can work much more efficiently, while ensuring that mothers and children receive better, safer care. And the improvements to the buildings allow us to regulate temperature better, create a healthier environment and offer more privacy to the women giving birth.”

Matilda Kavishe, senior employee in the maternity ward at Huruma Hospital

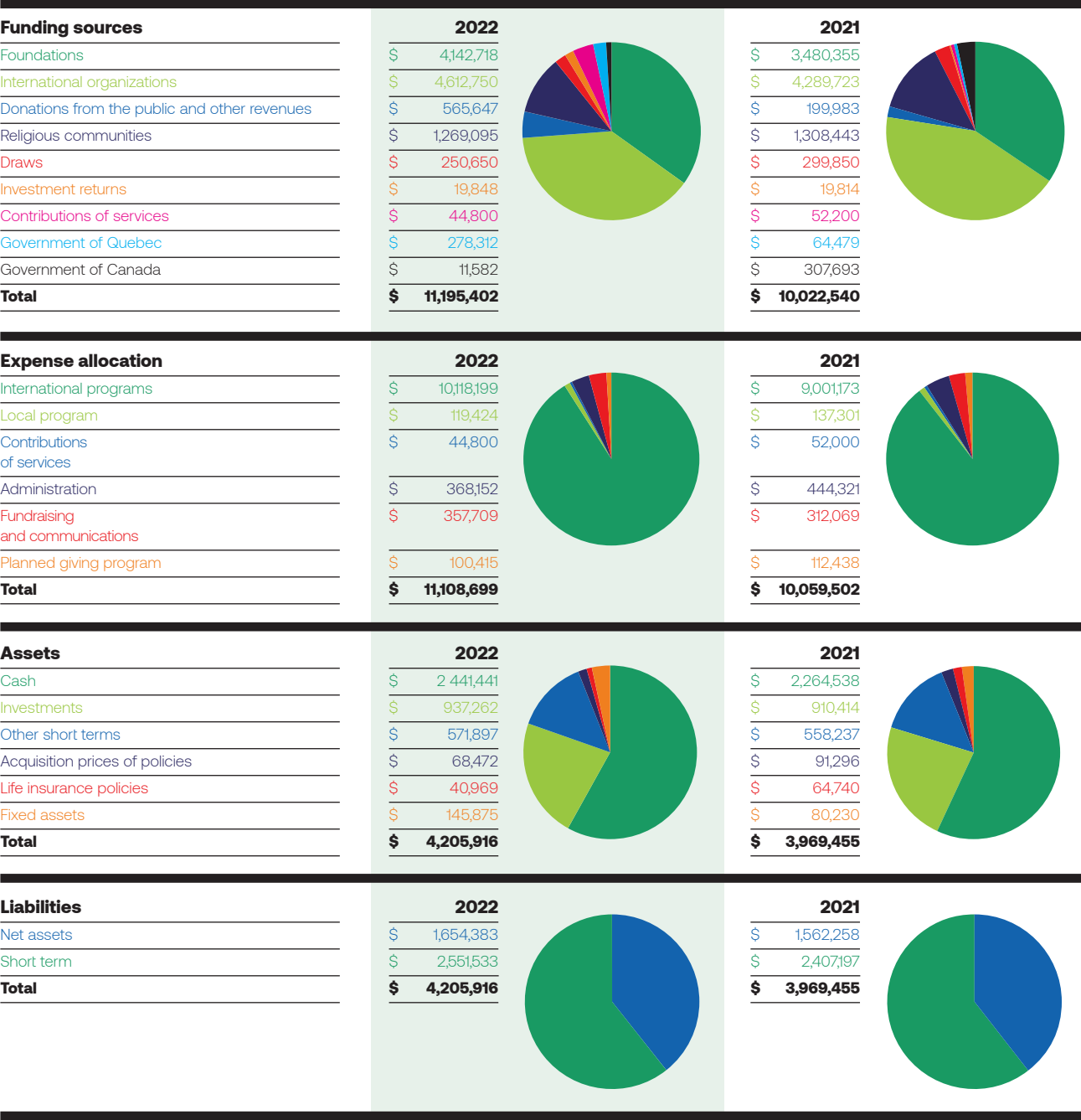
This year, TSF completed two projects to improve maternal health. The Neema rural health centre and the maternity ward at Huruma Hospital were both renovated, which significantly improved the hygienic conditions in which women give birth and have prenatal consultations.

Educational activities about the importance of prenatal and postnatal visits, hygiene, nutrition and family planning were also organized for women of childbearing age. Furthermore, we provided equipment, including delivery beds, an incubator, a fetal monitor, wheelchairs and a suction machine. Health professionals received training on how to use this equipment.

Along with these improvements, TSF offered awareness workshops to teenage girls and women covering several subjects, including early marriage and teen pregnancy, HIV/AIDS, sexually transmitted diseases, sexual violence and gender equality.



Financial information



Stakeholders and donors

Over the past year, the COVID-19 pandemic continued to limit our ability to organize or attend in-person activities. Our inter-actions with the public, our donors and our members were essentially online. We are enormously grateful to the individuals, businesses, institutions and religious com-munities who continued to help us in these uncertain times. Thank you to those who participated in our big draw as well. Lastly, we would like to thank our volunteers, who were gradually able to resume their support activities, including the collection and recy-cling of used eyeglasses.

Stakeholders

Fondation Marcelle et Jean Coutu
UN Refugee Agency (UNHCR)
World Food Programm (WFP)
World Health Organization (WHO)
Organisation Internationale de la Francophonie (OIF)
Education Cannot Wait
Frères de l'Instruction Chrétienne (FIC)
Fondation internationale Roncalli
Programme TSF de dons planifiés
Ministère des relations internationales et de la Francophonie du Québec
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Institut des Sœurs de Sainte-Marthe de Saint-Hyacinthe
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